

Bad news for BA as UK's strongest brands named

Home / News / National / Article



11:17pm 11th March 2018
(Updated 1:29pm 12th March 2018)

Lego has been voted the strongest brand in the UK, beating more than 1,500 others in the annual Superbrands ranking.

The company, which is celebrating its 60th year making children's building blocks, had been in second place in 2017.

Last year's winner British Airways, meanwhile, plunged, falling out of the top 20 - following a year in which it was **forced to cancel** hundreds of flights, affecting tens of thousands of passengers, after a major IT failure.

Gillette was up three places to replace them, while Apple also rose three places from last year to come in third.

The list is determined by 2,500 consumers, who are asked to rank each brand for quality, reliability and distinction for the Centre for Brand Analysis.

Superbrands chairman Stephen Cheliotis said: "British Airways tumbling from top spot to outside of the top 20 should be a wake-up call for all brands.

"In a world where customer expectations have rightfully risen, brands cannot afford to disappoint and need to continually deliver to retain their valuable reputations.

"No brand, however strong, is immune to changing consumer sentiment."